

QUALITY POLICY VALCO GROUP SA PTY LTD

The VALCO GROUP SA Pty LTD quality policy aims to organize all the company resources to obtain an efficient and sustainable approach, especially with respect to customer satisfaction and the continuous improvement of the quality management system.

The company VALCO GROUP SA Pty LTD has defined this quality policy under 4 main objectives for the year 2020:

- Ensure the sustainability & profitability of the company
- Ensure customer's satisfaction by sustaining and improving our Quality Management System
- Develop our new activities such as control valves repair & onsite calibration activities
- Develop our footprint in South and Southern Africa by partnering with sales representatives

To achieve our goals, quality objectives shall be established at relevant functions and levels.

The management relies on all Valco's employees to follow this policy. The management will also ensure that all necessary resources remain available to reach these objectives.

This policy shall be reviewed annually and shall be available to interested parties on request.

Established the 26/02/2020

